

Setup Instructions for Enhanced Security on Internet Banking

- You will type your User ID the same way that you always have.
- Click the Continue button.
- Type your password.
- The enhanced Security Enrollment screen will come up.
- An image will be automatically assigned by the system.
- You will need to type a word or phrase in the “create authentication phrase” field beneath the image. **Note: No special characters (such as !@#\$%^&*) are allowed in this field.**
- You will need to select and answer three (3) challenge questions. **Note: you cannot select the same question more than once.**
- You will then be in the Register Computer field. This feature allows you to register your computer in the online banking system so you do not have to answer a challenge question each time you login. If this is **your personal computer at home**, you should select **“Personal Computer – Register It.”** If you are **accessing Petefish Skiles Online from a public computer**, you should select **“Public Computer – Do Not Register It.”** Note: If you delete cookies on your pc, you will have to re-register your computer at next login.
- After you have answered the questions and decided whether to register your computer, click submit. You will then be logged on to internet banking.
- Each time you login, you should see the image and the word or phrase you typed beneath it. This is how you know you are securely in the Petefish Skiles Online site and not a spoofed site. **If you do not see this image and verbiage, or if either the image or verbiage is different from what you selected, do not continue. Contact the Virginia office of Petefish, Skiles & Co. Bank at 217-452-3041 and report the url address of the site you are on immediately!**
- If you wish to change the image and the word or phrase you typed beneath it, click on Services and then Security Maintenance.