

## **Tips For Online Safety**

- Don't respond to requests for personal information from unsolicited e-mails or pop-up windows.
- Visit a web site by entering the web address – or “URL” - yourself into your web browser, not by clicking a link in an e-mail.
- View your cleared checks online to monitor for check fraud.
- Use the optional Bill Pay service to pay and receive bills online to help reduce the chances of mail fraud.
- Enroll to receive your bank statements electronically through Internet banking to reduce the risk of mail fraud of mailed statements.
- Do Not have other browsers open while banking.
- Be sure to install a virus protection program, check daily for online updates, and periodically scan all files on your computer.

## **Phishing and Spoofing**

Sometimes criminals may send you email that looks like it has come from Petefish, Skiles & Co. Bank. These phony emails ask you to go to a Website that also looks like Petefish, Skiles & Co. Bank and provide your personal account information. These emails may even ask you to call a phone number and provide account information. This website is a fake.

- Petefish, Skiles & Co. Bank will never ask for information in this way. We will never ask you to reply to an email with any of your personal information, such as your social security number, ATM or Debit Card PIN.
- Urgent appeals claim that your account may be closed if you fail to confirm or verify your personal information. Petefish, Skiles & Co. Bank will never ask you to verify information in this way.